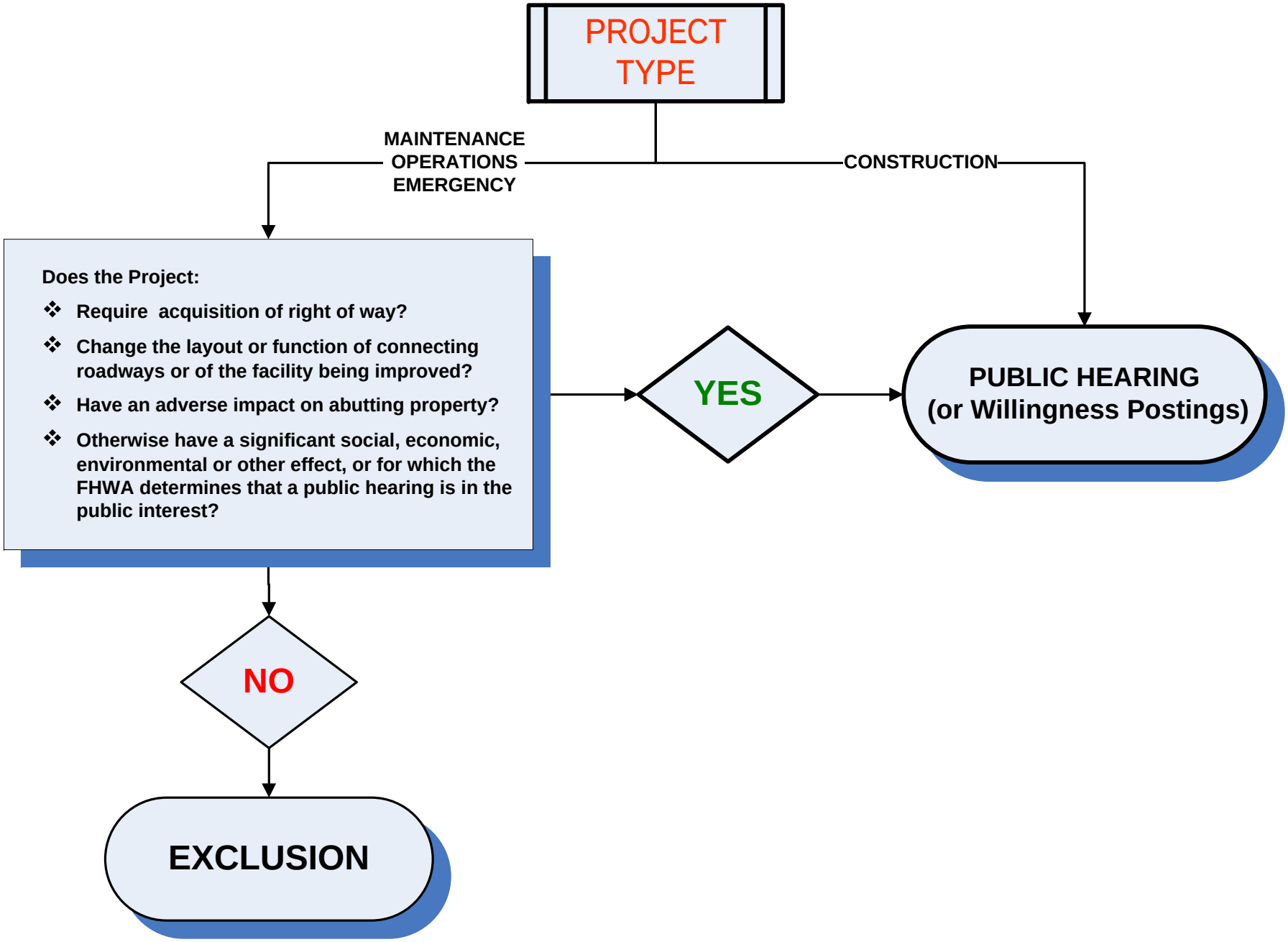APPLICATION OF THE PUBLIC INVOLVEMENT PROCESS FOR CONSTRUCTION, HIGHWAY MAINTENANCE, OPERATIONS AND EMERGENCY PROJECTS